

Summary of Complaints made to the Monitoring Officer since July 2012

July 2012 to December 2012			
No.	District Council or Parish	Brief description of subject matter	Resolution
1	District	Complaint about comments made at Full Council	Resolved locally following referral to the Independent Person.
2	District	Complaint about comments made at Full Council	Resolved locally following referral to the Independent Person.
3	District	Complaint about comments made at Full Council	Resolved locally following referral to the Independent Person
4	District	Complaint about the behaviour of one of the members of a committee and the manner in which other members and visitors were spoken to	Resolved locally following referral to the Independent Person.
5	District	Failure to declare an interest at a meeting	Resolved locally following referral to the Independent Person and discussion with Group Leaders
6	District	Complaint about comments made in the press by a councillor of one group regarding previous alleged actions of another political group	Resolved locally following referral to the Independent Person
7	District	Complaint that comments made in the press that revealed confidential information	Resolved locally following referral to the Independent Person. Member found not to have breached the Code
8	District	Complaint of factual inaccuracies in a press article	Resolved locally following referral to the Independent Person
9	District	Complaint that DPI form not completed properly	Complaint looked into by MO but no substantive issues arising therefore not pursued
Note: One further complaint was received during this period but not formally pursued after the member concerned resigned from the committee to which the complaint related.			
January 2013 to December 2013			
1	District	Complaint that a councillor was not responding to communications from a resident	MO of the opinion that the code was not engaged as not responding would not be a breach of the code. Matter not pursued.

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2	Parish	One parish councillor complaining that two other members of the parish council had failed to declare interests at a meeting of the Parish Council	Referred to the Independent Person. Analysis of the facts revealed no breach and decision of MO not to pursue. However, processes at the Parish could have been clearer and advice and support offered by the MO to the parish to improve procedures.
3	Parish	Complaint about problems with aspects of the running of the council centring on the operation of one of the sub-committees.	Referred to the Independent Person in the first instance with other general problem issues at the Parish then becoming apparent. Series of meetings between the parties and the MO to identify extent of issues and clarify support needed to make improvements. MO and Deputy MO continuing to support the Parish to improve procedures.
4	District	Complaint that ward councillor had acted inappropriately when intervening in an education issue concerning residents in their ward	Resolved locally following referral to the Independent Person.
5	District	Complaint re inappropriate discussion by one member with other members regarding a planning application	Referred to the Independent Person and then to be investigated. Investigation found no breach therefore matter not pursued at MOs discretion.
January 2014 to December 2014			
1	Parish	Complaint that member failed to declare an interest in another parish organisation (ODI)	Complaint referred to the Independent Person but unfounded as the Councillor was not a member of the other organisation on those dates
2	Parish	Complaint that member had failed to declare an ODI at a Parish Council Meeting in February 2013 (14 months earlier).	Referred to the Independent Person and looked into by the MO. MO upheld the complaint. The member acknowledged the oversight. MO offered training to the member and the parish as a whole.

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3	Parish	Complaint about the way in which a planning application was considered at a Parish Council meeting including comments made by the member complained about.	Resolved locally following referral to the Independent Person. Established that the formal part of the meeting had been properly dealt with and that the member had not taken non material planning matters into consideration or shown a lack of respect. MO feedback given to improve processes at meetings.
4	District	Complaint of inappropriate behaviour by a member following a council meeting.	Resolved locally following referral to the Independent Person and discussion with Group Leaders
5	Parish	Further complaint that the Parish Councillor referred to at 2 above had failed to declare the same ODI as the earlier complaint. This complaint related to a meeting which took place 5 months before the meeting to which the first complaint related (and before the offer of training had been made).	The member agreed that the position was the same as in relation to the earlier complaint and agreed to apologise for the oversight at the next Parish Council meeting.
6	Parish	Further complaint that member referred to at 1 above had not declared the same ODI at another meeting of the Parish Council.	Complaint referred to the Independent Person but unfounded as there was no business before the meeting that would have triggered the need to make a declaration
7	District	Complaint that ward member had become overly involved in a neighbour dispute	Referred to the Independent Person. Resolved locally by an apology being given.